

TOWN COUNCIL



STAFF REPORT

Bluffton Police Department

MEETING DATE:	June 14, 2016
ISSUE:	Procedure for updating the current removal of abandoned or illegally stopped vehicles. Town of Bluffton Code of Ordinances ARTICLE III, Discussion of an Amendment to the Town of Bluffton Code of Ordinances, Chapter 26, Traffic and Motor Vehicles to add a New Article VII, Towing and Wrecker Services, for the Purpose of Regulating the Safe and Efficient Removal, Storage, and Safekeeping of Certain Towed Vehicles. <i>PARKING, STANDING AND STOPPING</i>
STAFF LEAD:	Major Joseph Manning, Bluffton Police Deputy Chief

RECOMMENDATION: Information is presented to provide proposed amendments to inform Town Council changes to the present Town ordinance involving the towing of vehicles for various reasons.

BACKGROUND: Through different discussions between Town Council members and Town employees, it has been suggested the current towing procedures for vehicles within town limits should be addressed and changed if decided upon.

Currently the Town ordinance *2008-23, & 18.310 Article III – Parking, Standing, and Stopping* states the procedures for the removal of vehicles by the Bluffton Police Department. In addition, the Bluffton Police Department has *Standard Operating Police #501 Traffic Services and Towing*, which provides the objective and policy about towing vehicles. In researching the ordinance and policy, it would be more consistent with merging the two and provide more specifics on reasons for towing, what tow companies are legally allowed to participate in an on-call rotation, and the responsibilities/expectations of each tow company.

PROCESS FOR AMENDING ORDINANCE: By a vote of the majority of Town Council, an amendment of a current ordinance may be ordered. The timetable for the ordinance to be amended is as follows.

- June 14, 2016 Town Council Meeting – First reading of amended ordinance.
- July 12, 2016 Town Council Meeting – Public Hearing
- August 9, 2016 Town Council Meeting – Second and Final reading of amended ordinance.

DISCUSSION ITEMS:

- What rules and regulations should be placed on a tow company that wants to be added to the rotation?
 - Consideration of requirement: Must have business office and lot inside Town limits.
- Consideration to accept Beaufort County/Town of Hilton Head Island fee schedule for consistency.
 - Town of Bluffton fee schedule has not been updated since 2011.

ATTACHMENTS:

1. Proposed Town of Bluffton Towing and Wrecker Services Ordinance

ORDINANCE NO. 2016 -

TOWN OF BLUFFTON, SOUTH CAROLINA

AN ORDINANCE AMENDING CHAPTER 26 OF THE TOWN CODE, TRAFFIC AND MOTOR VEHICLES, BY ADDING AND ADOPTING ARTICLE VII, TOWING AND WRECKER SERVICES, FOR THE PURPOSE OF REGULATING THE SAFE AND EFFICIENT REMOVAL, STORAGE, AND SAFEKEEPING OF CERTAIN TOWED VEHICLES

WHEREAS, the Town of Bluffton desires to improve the general safety, welfare, health and properties of the citizens of the Town of Bluffton; and,

WHEREAS, to establish the necessary provisions to accomplish the above, the Town of Bluffton has the authority to enact resolutions, ordinances, regulations, and procedures pursuant to Section 5-7-30 of the South Carolina Code of Laws, 1976, as amended; and,

WHEREAS, the Town of Bluffton Town Council shall from time to time examine ordinances to ensure that they are properly regarded, enforced, sufficient and satisfactory to the needs of the community and can further suggest amendments as Town Council deems appropriate; and,

WHEREAS, the Town of Bluffton Town Council desires to amend Chapter 26, Traffic and Motor Vehicles, by adding and adopting Article VII, Towing and Wrecker Services, to enable the Town of Bluffton to better regulate, supervise and provide consistent treatment throughout the Town for businesses and citizens alike.

NOW, THEREFORE, BE IT ORDERED AND ORDAINED BY THE TOWN COUNCIL OF THE TOWN OF BLUFFTON, SOUTH CAROLINA, in accordance with the foregoing, the Town hereby amends the Code of Ordinances for the Town of Bluffton as follows:

SECTION 1. AMENDMENT. The Town of Bluffton hereby amends Chapter 26 of the Code of Ordinances for the Town of Bluffton, South Carolina, by adopting and incorporating the Chapter 26, Article VII, Towing and Wrecker Services, as shown on Exhibit "A" attached hereto and fully incorporated herein by reference.

SECTION 2. REPEAL OF CONFLICTING ORDINANCES. All ordinances or parts of ordinances that are inconsistent with this Ordinance are hereby repealed to the extent of such inconsistency.

SECTION 3. ORDINANCE IN FULL FORCE AND EFFECT. This entire Ordinance shall take full force and effect upon adoption.

DONE, RATIFIED AND ENACTED this ____ day of _____, 2016.

This Ordinance was read and passed at first reading on _____, 2016.

Lisa Sulka, Mayor
Town of Bluffton, South Carolina

Sandra Lunceford, Clerk
Town of Bluffton, South Carolina

This Ordinance was read and passed at second reading on _____, 2016.

Lisa Sulka, Mayor
Town of Bluffton, South Carolina

Sandra Lunceford, Clerk
Town of Bluffton, South Carolina

EXHIBIT "A"

CHAPTER 26 –

ARTICLE VII - TOWING AND WRECKER SERVICES

Section 26.7.1 - Purpose:

The purpose of this Article is to establish policies, procedures, and regulations over towing and wrecker service operations within the corporate limits of the Town of Bluffton to ensure (i) the safe and efficient removal, storage and safekeeping of any and all vehicles being towed by and placed into the custody of any Towing and Wrecker Services Company, (ii) the equitable distribution of calls to Towing and Wrecking Services Companies to accommodate requests from the Town of Bluffton Police Department; and, (iii) that wrecker and towing services are conducted in such a manner that is fair and equitable and which mutually protects the interests of the residents of and visitors to the Town of Bluffton.

Section 26.7.2 - Definitions:

The following words or phrases, as used in this article, shall have the following respective meanings as set out in this section, unless a different meaning clearly appears from the context:

After normal business hours means between the hours of 5:00 p.m. and 8:00 a.m., weekends, and state and national holidays, or those days and hours other than during which towing is made available by the wrecker business, whichever period is shorter. For purposes of releasing a vehicle from a storage lot, normal business hours shall be Monday through Sunday from 8:00 a.m. until 6:00 p.m., except for Christmas Day and Thanksgiving Day holidays.

Building means sole business consisting of brick and mortar at listed business license address with occupiable heated space containing working bathroom facilities. (If new structure is built or bathroom is added to an existing structure the bathrooms must be ADA approved. For existing structures with an existing bathroom, the Town will not force a structure to remodel the bathroom to become ADA approved.)

Lot means the storage parking area in which a towing and wrecker company keeps and protects the towed vehicle.

Motor vehicle means any motorized device in, upon, or by which any person or property is, or may be transported or drawn upon any public highway, public right-of-way or public or private property. Motor vehicle shall not include any device propelled solely by human power.

Operator/attendant means the person driving the wrecker or motor carrier, or any person assisting with the operation of the wrecker, motor carrier, or storage lot.

Owner means any person owning or having any financial interest in a tow and wrecker services company licensed by the Town of Bluffton.

Town Limits means current municipal boundary.

Towing and Wrecker Services Company means a company owned and licensed for the purpose of towing vehicles.

Wrecker means any vehicle built and equipped for the purpose of towing, lifting, pulling or otherwise transferring motor vehicles from place to place including, but not limited to, those vehicles that are commonly referred to as "roll-back" or "flatbed" type tow trucks.

Section 26.7.3 –Wrecker and Towing Services by Rotation:

The Town of Bluffton Police Department shall maintain a rotation list of Towing and Wrecker Services Companies who have met the requirements of this Article and are qualified to respond to calls from Town of Bluffton Police Department officers.

A. Application. No Towing and Wrecker Services Company may be placed on the rotation list unless the Company first submits a written application, together with the appropriate application fee if any, with the Town of Bluffton Police Department establishing the following:

(1) The name and complete street address, city, state, zip code, and telephone number of the applicant, and the trade name under which the operation shall be conducted. A post office box is acceptable as an address so long as a physical address is also provided:

a. If the applicant is a corporation:

1. A statement of that fact and the name of the state in which it is incorporated;

2. The location of its principal office in the State of South Carolina and the names of its directors and officers;

3. A copy of its articles of incorporation or charter; and

4. A copy of its certificate of assumed trade name, if any.

b. If the applicant is a limited liability company, the name, title, and business address of each member.

c. If the applicant is a partnership, the name, title, and business address of each partner.

- (2) A list with a complete description of the equipment to be operated.
- (3) A statement that applicant is familiar with the rules contained in this Article and will comply with them.
- (4) Every application must be signed by the applicant or its attorney or agent with the complete address and telephone number of the attorney or agent.
- (5) A statement acknowledging the books and records concerning the towing and storage operations of any towing carrier shall be made available upon request during normal business hours to authorized personnel of the Bluffton Police Department.
- (6) Certificates of insurance, from an insurer authorized to do business in the State of South Carolina, establishing proof of garage liability coverage of no less than one hundred thousand dollars (\$100,000.00). Further, towing carriers shall provide proof of garage keeper's liability insurance covering customer's vehicles in an amount no less than fifty thousand dollars (\$50,000.00) dollars per vehicle. A towing and wrecker service on the rotation list shall carry comprehensive liability insurance. The amount of insurance shall not be less than two hundred fifty thousand dollars (\$250,000.00) for bodily injury, five hundred thousand dollars (\$500,000.00) per accident, and fifty thousand dollars (\$50,000.00) for property damage, and garage keepers liability insurance covering customers' vehicles in an amount of not less than fifty thousand dollars (\$50,000.00). A copy of the certificate of insurance shall be provided to the Bluffton Police Department with the application. Renewal certificates shall be provided to the department prior to the expiration of any insurance. Companies must notify the Bluffton Police Department of any cancellations of insurance policies.
- (7) Satisfactory evidence of any licenses, including but not limited to municipal business licenses, permitting the applicant to perform towing and wrecking services within the Town of Bluffton and the State of South Carolina.
- (8) List of all personnel to be updated upon change.
- (9) A sworn statement that no Town of Bluffton Police Department employee or any individual holding any financial interest or any form of ownership interest with an already qualified Company holds any financial interest or any form of ownership interest in the applicant.
- (10) The Town of Bluffton Police Department reserves the right to conduct a background investigation, including driver's license, of individual driver's license, of individual owners and/or operators of wrecker services.

B. Minimum Qualifications for Police Department Rotation List. No Towing and Wrecking Service Company shall be qualified to be on the Town of Bluffton Police Department's rotation list unless it meets the following minimum standards:

(1) The Towing and Wrecking Service Company's primary place of business, including but not limited to business operations and storage, must be located within the corporate limits of the Town of Bluffton. This physical address must be the same as the address on the Company's business license.

(2) Each Company must have an adequate storage lot located at the same physical location as the business operations office. A storage lot shall be deemed adequate for the purposes of this Article so long as the lot is in compliance to zoning requirements or other requirements imposed by local, state or federal law regulating the same. In no event, other than emergency situations, are towed vehicles to be kept and stored in a location not in full compliance with this paragraph, including but not limited to a temporary location or staging area, but rather shall be towed directly to a storage lot in full compliance with this Article.

(3) Only one Company per storage lot and building may be qualified to be placed on the rotation list.

(4) The building and lot owned and operated by the tow and wrecker services company must be located on the same property within the Town limits.

C. Ownership Prohibition. No Town of Bluffton Police Department employee may hold any financial interest or any form of ownership interest in a Company or an applicant. No individual holding any financial interest or any form of ownership interest with an already qualified Company may hold any additional financial interest or any form of ownership interest in another Company or applicant.

D. Disabled Vehicle Owner's Right to Choose Wrecker Service. Unless the owner or driver of a vehicle is incapacitated or unavailable, the owner or driver of a wrecked or disabled vehicle shall have the right to the wrecker service of his/her choice. Before calling any wrecker service to tow a wrecked or disabled vehicle, the investigating officer on the scene shall, if practical, determine the owner's or driver's preference of wrecker services and the wrecker service designated by the owner or driver shall be called. If the roadway is blocked and the wrecker of choice cannot meet a twenty-minute response then the rotation list will be utilized to summon the next wrecker to the scene. In no event shall any Bluffton Police Department employee or personnel recommend any wrecker service to the owner of a wrecked or disabled vehicle nor shall any Bluffton Police Department employee or personnel ever recommend the services of a particular wrecker service in the performance of his/her duties.

Wrecker services shall not encourage Bluffton Police Department employee or personnel to recommend their services.

E. Wrecker Service Operations.

- (1) Wreckers shall respond only upon request of the proper police authority. Response under any other condition may result in removal from the Bluffton Police Department rotation list. No subcontracting of calls will be allowed.
- (2) The wrecker rotation list shall be administered fairly and in a manner designed to ensure that all wrecker services on the list have any equal opportunity to the towing business arising from the rotation list.
- (3) The wrecker service must have a wrecker of sufficient size and strength to handle the job. The Town of Bluffton Police Department shall have the right to not call or use the services of a wrecker service, which in its opinion fails to meet these qualifications. Under these conditions, the wrecker service not called shall remain on the top of the rotation list.
- (4) Damages to a vehicle being towed that were not involved in an accident should be pointed out to the officer so that he/she can indicate same on his/her report before the vehicle is to be moved.
- (5) Wrecker services shall be available to respond to calls from the Bluffton Police Department and to release vehicles to the public on a twenty-four-hour basis. Wrecker services must have someone available at all times to release a vehicle to its driver or owner, even when the wrecker is temporarily off rotation. This shall apply when the wrecker service has city originated towed vehicles in its storage facility. Normal business hours will be 8:00 a.m. to 6:00 p.m., seven (7) days per week. Wrecker services will not be allowed to use answering services. Calls should be "call forwarded" to a mobile cellular phone when not available by business phone. Once notified the wrecker service should be able to be on scene within twenty (20) minutes under normal traffic conditions.
- (6) Wrecker operators must conduct themselves in a proper manner at all accident scenes and in a proper manner when dealing with the public.
- (7) Wrecker services and operators shall be familiar with and shall comply with the laws regarding solicitation from the highway.
- (8) All towed vehicles will be towed to the impound lot located at the individual wrecker companies with the exception of: Seized vehicles, abandoned vehicles, or

vehicles needed for investigative processing. The wrecker service shall maintain a safe storage area for all vehicles towed. No vehicle shall be towed to another storage area by a wrecker service without the knowledge and consent of the Bluffton Police Department, vehicle owner or his agent.

(10) When a wrecker service or wrecker driver is unable to answer a call, the Bluffton Police Department shall be promptly notified to that fact and the reason for the unavailability.

(11) Each wrecker service on the rotation list must place a sign on the door of each of its wreckers indicating the company name, address, and telephone number. This sign shall be painted on the door of the wrecker or otherwise permanently affixed to the door. The letters of the sign must be no less than two (2) inches high. If the wrecker is registered in a name other than that of the wrecker service, the owner's name must also appear on the door in letters no less than one (1) inch high. All lettering on wreckers shall be plainly visible and shall be of a color, which contrasts to that of the wrecker.

(12) Each wrecker service shall be responsible for securing personal property in a vehicle at an accident scene as best it can and the wrecker service shall be responsible for reasonably attempting to preserve personal property in a vehicle which is about to be towed from an accident scene. In no event, however, shall a wrecker service be responsible for personal items, which do not come into the possession of the wrecker service. All vehicles towed to city lots or due to an arrest or seizure will be inventoried by the officer before being towed. An inventory sheet will be completed, signed by the officer, driver and a witness if available. All valuable items will be removed from the vehicles, placed in the defendant's personal property and inventoried on their personal property section of the booking report.

(13) Wrecker services shall be called from the rotation list in the order in which they appear on the list. If a particular wrecker service is not available when called, the next wrecker service on the list shall be called to the scene. Additionally, any wrecker service that fails to respond will forfeit its next call. A wrecker service that has three (3) service failures within one thirty day period will be suspended from the list for a thirty-day period. Two suspensions within a twelve-month period will be cause for a twelve-month suspension. Wrecker services can remove themselves from the rotation list if they experiencing mechanical problems or for vacations without penalty if approval is granted by the department. Such removal shall be for a period of no longer than four (4) weeks.

F. **Complaints.** Failure of a wrecker service to comply with any of the regulations of this Article or otherwise conducting towing and storage services in a manner which generate complaints of unfair charges, unethical business practices, unsafe towing practices, overall customer dissatisfaction, conduct, traffic violations may result in the removal from the Bluffton rotation list by the Chief of Police as set forth herein.

(1) Any complaints from wrecker services regarding any incident involving the Bluffton Police Department or its operation of the wrecker lists must be received within fifteen (15) days of the alleged incident.

(2) Within ten (10) days of receipt of a complaint, the Chief of Police of the Town of Bluffton Police Department, or his designee, shall determine whether an investigation into the Company and/or the incident is warranted. If the Chief deems an investigation is warranted, written notice of the filed complaint and the resulting investigation by the Town of Bluffton Police Department shall be provided to the Company. During the pendency of the investigation, the Chief of Police, in his sole discretion, may remove or suspend the Company from the rotation list immediately or pending the outcome of the investigation.

(3) In the event a Company is suspended or removed from the rotation list pending an investigation by the Town of Bluffton Police Department, the Company can appeal the suspension or removal by filing a written appeal with the Office of the Chief of Police, or his designee, within ten (10) working days of receipt of written notice of the suspension or removal.

(a) During the appeal process the Bluffton Police Department may accept documentary proof submitted by the towing and wrecker services company or employee, and hear any testimony of witnesses.

(b) During the appeal process, the rules of evidence may apply to such hearings.

(4) The Chief of Police shall render a written decision within ten (10) working days once the investigation is closed.

(5) The towing and wrecker services company can appeal the final decision of the Chief of Police to the Town Manager's Office.

(6) Wrecker services that have two (2) violations of this Article, including but not limited to receiving a written complaint, within a period of six (6) months will be removed from the rotation list for a period of ninety (90) days.

G. **Personnel and Operators.** All operators of any wrecker or other vehicle owned by a Company shall possess and maintain valid South Carolina driver's licenses with proper classification. The Company shall provide copies of such driver's licenses to the Bluffton Police Department upon request. In the event of any personnel changes or arrests, the Company shall notify the Bluffton Police Department in writing within five (5) business days thereof. Further, the Company must conduct adequate background checks on all personnel and operators as criminal history of owner, operator or other personnel may disqualify a Towing and Wrecker Services Company from inclusion on the Bluffton Police Department rotation list.

Section 26.7.4. Holding and Releasing of Vehicles:

Each towing and wrecker services company must comply with the following rules when holding a vehicle in its storage lot and/or releasing a towed vehicle to the owner or owner's designee:

A. Vehicles towed by a towing and wrecker services company shall be released upon owner's request after financial arrangements for paying the wrecker and storage bill have been made.

B. The Bluffton Police Department shall not be responsible for any fee/charge associated with the removal, recovery, towing, and storage of a vehicle except in cases where the vehicle is seized.

C. While a vehicle is in storage at a lot, no repair work shall be done on any vehicle towed without the owner's permission.

Section 26.7.5. - Inspections:

Periodic inspections of wreckers and facilities may be done by the Bluffton Police Department to insure compliance with city and state statutes concerning safety equipment, operating conditions, licenses and insurance. The Bluffton Police Department shall have the right at any time, upon presentation of proper identification, to enter into or upon any wrecker operating in the Town and upon the rotation list for the purpose of inspecting the wrecker and its equipment to ensure public safety and adherence to the provisions of this chapter. Any wrecker or equipment, which is found to be unsafe or in poor mechanical or physical condition shall be immediately taken out of service until repaired. If the wrecker is found to be unfit or missing equipment, but otherwise in safe condition, the agent shall give the wrecker owner and driver a reasonable time, not to exceed five (5) days, to remedy the condition, after which the agent

shall re-inspect the wrecker. If the vehicle does not pass the re-inspection, the wrecker shall not be used until all unsatisfactory conditions have been corrected.

Section 26.7.6. - Wrecker Classification and Requirements.

The following is required by all towing and wrecker services companies placed on the Bluffton Police Department rotation list in reference to each wrecker's appearance and operator's actions while responding to tow request.

A. All wreckers shall be equipped with legally authorized lighting and other safety equipment to protect the motoring public. Such equipment shall be maintained in good working order. Except for a vehicle while engaged in a legal repossession, at least one (1) amber colored emergency light shall be mounted on the top of the wrecker cab or boom brace, which light shall be visible 360 degrees. Light bars with multiple lights are permissible. All emergency light lenses shall be amber. The use of sirens by wreckers is prohibited. All emergency flashers and directional signals showing to the front shall be amber in color. Flashing lights shall be visible for at least 300 feet. All lettering on wreckers shall be plainly visible and shall be in a color which contrasts to that of the wrecker. All wreckers shall comply with all state and local vehicle safety laws.

B. ***Class A: Light Duty Wrecker:*** Class A Wreckers, for towing vehicles weighing seven thousand (7,000) pounds or less, (passenger cars, pickup trucks, motorcycles, small trailers, and similar vehicles) shall meet the following minimum requirements:

(1) ***Conventional Wrecker:*** (1) Minimum gross vehicle weight rating (GVWR) of not less than ten thousand (10,000) pounds. (2) Individual boom capacity of not less than eight thousand (8,000) pounds as rated by the manufacturer. (3) Individual PTO or hydraulic power winch capacity of not less than eight thousand (8,000) pounds as rated by the manufacturer with at least one hundred (100) feet of three-eighths (3/8) inch cable drum. (4) A manufactured wheel-lift with a retracting lifting capacity of not less than three thousand five hundred (3,500) pounds as rated by the manufacturer, with safety chains. (5) Come-A-Longs, chains, or other similar devices shall not be used as substitutes for winch and cable. (6) Dual rear wheels. (7) Additional safety equipment as specified by the regulations.

(2) ***Rollback Wrecker:*** (1) Minimum gross vehicle weight rating (GVWR) of not less than eleven thousand (11,000) pounds. (2) Must have at least an eight thousand (8,000) pound winch as rated by the manufacturer with at least fifty (50) feet of three-eighths (3/8) inch cable or larger. (3) Come-A-Longs, chains, or other similar devices shall not be used as substitutes for winch and cable. (4) Additional safety equipment as specified by the regulations.

C. **Class B: Medium Duty Wrecker:** Class B Wreckers, for towing vehicles weighing between seven thousand one (7,001) and seventeen thousand (17,000) pounds or multiple vehicles weighing seven (7,000) pounds respectively (medium-sized trucks, road tractors/trailers and similar vehicles), shall meet the following requirements:

- (1) The tow truck chassis shall have a minimum gross vehicle weight rating (GVWR) of not less than twenty two thousand (22,000) pounds.
- (2) Must have at least a twelve-ton boom assembly as rated by the manufacturer.
- (3) Two winches, each of ten thousand pound capacity or more as rated by the manufacturer.
- (4) A manufactured wheel-lift with a retracting lifting capacity of not less than six thousand five hundred pounds as rated by the manufacturer, with safety chains.
- (5) Come-A-Longs, chains, or other similar devices shall not be used as substitutes for winch and cable.
- (6) Additional safety equipment as specified by the regulations.

D. **Class C: Heavy Duty Wrecker:** Class C Wreckers, for towing vehicles in excess of seventeen thousand pounds (large trucks, road tractor/trailers and similar vehicles), shall meet the following minimum requirements:

- (1) Truck chassis having a minimum gross vehicle weight rating (GVWR) of not less than forty six thousand pounds.
- (2) Tandem axles or cab to axle length of not less than one hundred two inches.
- (3) A single or double boom with a capacity of not less than fifty thousand pounds as rated by the manufacturer.
- (4) A single winch with a capacity of fifty thousand pounds as rated by the manufacturer or an individual power winch capacity of not less than twenty-five thousand pounds as rated by the manufacturer and a total rating with both winches of fifty thousand pounds.
- (5) A manufactured wheel-lift with a retracting lifting capacity of not less than twelve thousand pounds as rated by the manufacturer, with safety chains.
- (6) One hundred fifty feet of five-eighths inch cable or larger, plus fifty feet of five-eighths inch drop cable.
- (7) Airbrakes constructed so as to lock wheels automatically upon failure.

- (8) Light and air brake hookups.
- (9) Come-A-Longs, chains, or other similar devices shall not be used as substitutes for winch and cable.
- (10) Additional safety equipment as specified by the regulations.

Section 26.7.6. Schedule of Fees for Rotation List Services:

Fees for towed vehicles and service calls will be set by the Town of Bluffton Police Department. Fees charged will be determined by the type of call for which the towing service is required.

Description	Fee
Pick up Town of Bluffton	\$75.00
Pick up disabled vehicles	\$125.00
Pick up police request (8 a.m. – 10 p.m.)	\$100.00
Pick up police request (10 p.m. – 8 a.m.)	\$200.00
Police impound request	\$125.00
Storage (per day), after first 24 hours	\$25.00